

Dear Mr Burgess

I would like to say how happy I am with my new conservatory. What a wonderful addition to my home, Keith Johnston the salesman was brilliant, the design he came up with was perfect, Keith took digital pictures of the property and sent me a wonderful quote with the conservatory superimposed on the property. When we placed the order, your two surveyors Steven and Barry came round and I cannot praise them highly enough, the attention to detail was fantastic, they gave me good advice and when they left everything was crystal clear on all areas.

Your installation department sent me a schedule on exactly which days the ten tradesmen were coming, the base and brickwork was completed on the first week, followed by Alistair and his partner the following Monday, they assembled the conservatory very quickly over the next two weeks. The electrician, plasterer, joiner and plumber came on the arranged dates and times.

After four weeks everything was complete, then your inspector arrived to complete the snagging list, this was minimal. The floor tiles have now been laid and when our friends and family come round the conservatory is the big talking point. Can you please thank Keith, Alistair and the other workmen for their hard work, and dedication, I shall be recommending your company to everybody. Keith said the whole job would be completed in four weeks and it was to the day.

Thank you once again.

Yours sincerely

Mrs K Clarke