

5th Sept 2004

Dear Malcolm

I would like to thank you for the bottle of wine given to me on the completion of my conservatory and say how pleased I have been with the efficiency of the whole operation. It really all went very smoothly and was finished in record time.

It has been much admired by neighbours, friends and family and has created a new dimension to my home, that I am sure I will get a lot of pleasure from.

Please thank Steve, my co-ordinator and everyone else involved for making it so trouble free.

Yours sincerely

Jean Rhodes