

*30<sup>th</sup> June 2004*

*Dear Andy,*

*Thank you so much for the excellent service given by your Company on the Conservatory windows and doors at our bungalow.*

*All your operatives were first class, really worked hard and professionally leaving the site clean and tidy at all times.*

*We are now enjoying the fruits of their hard work and would not hesitate to recommend your firm to any future customers.*

*Thank you once again.*

*Yours sincerely*

*Alan Warne*