

**Camberley  
Surrey  
GU15**

**13.10.07**

**Mr A Shoulder  
Managing Director  
Amex Holdings Ltd  
Unit 5 Cherrywood  
Chineham Business Park  
Basingstoke  
Hants  
RG24 8WF**

**Dear Mr Shoulder**

**It is not often I feel the need to put pen to paper but I thought so highly of the standard of work carried out by two of your employees when installing windows and doors at my home that I feel compelled to praise the service received.**

**The two people I refer to were Richard and Jamie. They under Richards supervision worked very hard right through the day only stopping when they were given a cup of tea from my wife, at every stage they asked us if we were going to redecorate in the room and gave us intelligent options as how they could finish the interior of each room and gave us honest options if a finish would look poor. Our bathrooms we did not want to redecorate but had secondary glazing in so Richard took extreme care not to damage any of the tiles and put a slightly larger strip around the window so we did not need to cut in more tiles.**

**What ever you are paying them is not enough, with such conscientious people representing your company I would suspect these two lads would bring in lots of business through recommendations, I would have no hesitation in doing so myself.**

**Lastly the other members we dealt with were all kind, considerate and were a credit to your company, although ours was a fairly large job ( 18 windows, French doors and a front door ) it was a pleasure and a breath of fresh air to deal with a business with some integrity and which you feel you can place your trust.**

**Please thank Richard and Jamie again for us.**

**Yours sincerely**

**Reg and Julie**